

User authentication steps for Internet Access from Windows

Internet can be accessed by authenticating using either of the two processes, given below:

1. Authentication through Cyberoam Captive Portal
2. Authentication through Cyberoam General Authentication Client (Recommended for smooth functioning)

Authentication steps through Cyberoam Captive Portal

1. Open Browser and type <https://10.10.11.2:8090>
2. Click on Advanced and Click “Proceed to 10.10.11.2”



Your connection is not private

Attackers might be trying to steal your information from **10.10.11.2** (for example, passwords, messages, or credit cards). [Learn more](#)

NET::ERR_CERT_AUTHORITY_INVALID

Help improve Safe Browsing by sending some [system information and page content](#) to Google.
[Privacy policy](#)

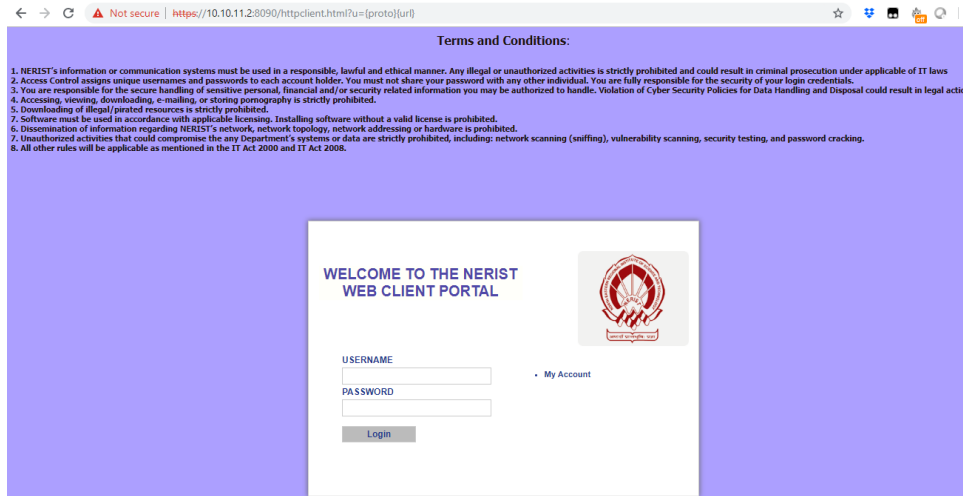
Hide advanced

Back to safety

This server could not prove that it is **10.10.11.2**; its security certificate is not trusted by your computer's operating system. This may be caused by a misconfiguration or an attacker intercepting your connection.

[Proceed to 10.10.11.2 \(unsafe\)](#)

3. Provide username and password



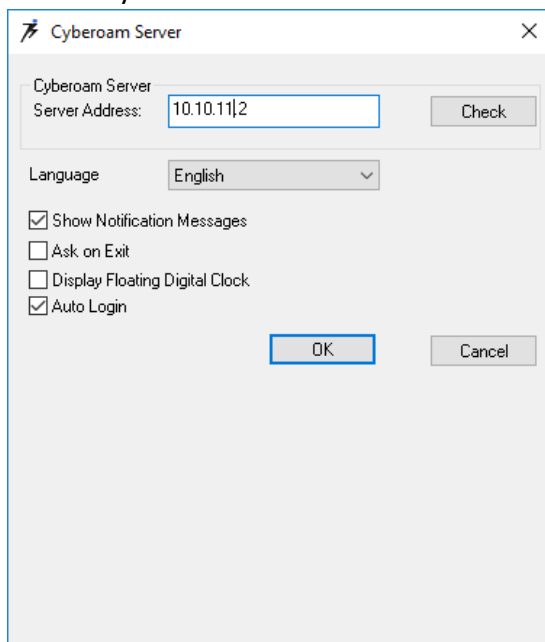
Steps for download and configuration Cyberoam General Authentication Client:

1. Get internet access on your device authenticating through **Cyberoam Captive Portal**.
2. Go to Link <https://www.cyberoam.com/cyberoamclients.html> .
3. Download Cyberoam Client **CR Client 2.1.2.7** and Install it.

OS	Installer	Compatible CR version	Release Notes	Related KB Articles
Windows	CR Client 2.1.2.7	10.01.0 build 739 onwards	Click Here	Install and Configure
For prior versions of Cyberoam, please install CR Client 2.1.0.6.				
Linux ₁	CR Client 1.0	Any	N/A	Install and Configure
MAC	CR Client 1.0.0	Any	N/A	Install and Configure
Android	CR Android Client 1.5.11	10.01.0 build 667 onwards	Click Here	Install and Configure

4. Click on Icon of **Cyberoam General Access Client** from Desktop

5. Provide Cyberoam Server Address: **10.10.11.2** and click on **OK**



6. Provide **Username** and **Password** and click on **Login**

